

Infor EAM Solution With Residential/Compound Management Functionality

Infor EAM Solution

BUY

Infor EAM Solution





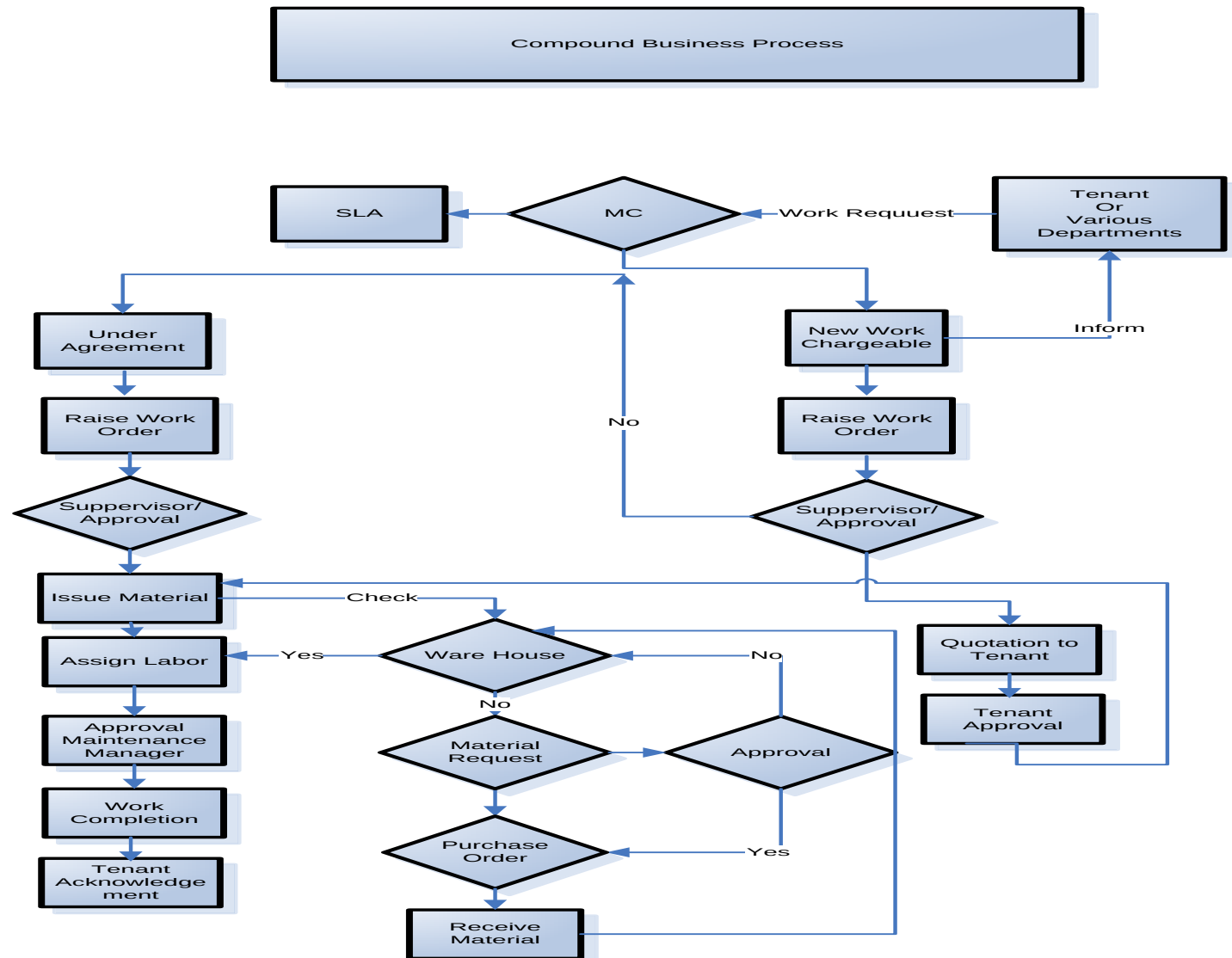
Features and Benefits

Infor EAM Solution With Residential/Compound Management

Intended for Residential who

- Require a quick and easy Residential management solution
- Need quick Maintenance
- Require a web-architected product
- Need Residential functionality
- Desire a path to grow to an enterprise application

Business Cycle



Infor EAM Solution

With Residential/Compound Management

- 100% web-based solution
- No client installation
- Many key features
 - Unlimited user defined fields
 - Screen designer
 - Dataspy's
 - Hyperlinking
 - Latest SOA technology
- Easily upgradeable to Infor New Versions
- Easy approach to integration

Infor EAM Solution

With Residential/Compound Management

- Advanced asset management tool
- Full web-architected solution for access anytime, anywhere
- Simple to learn
- Rapid implementation
- Great price

Infor EAM Solution

With Residential/Compound Management

- Resident
- Visitors
- Unit and Residential Information
- Asset - Equipment
- Work management
- Materials management and Material Charge Code (SLA)
- Purchasing management
- Administration management
- Reporting

Resident

- Resident personal
- Resident Unit information and Hyper linking Between Unit and Resident Screens
- Resident Family
- Resident Staff
- Resident Vehicle
- Resident Related Documents attachment

The screenshot displays the Infor EAM Business Edition web application in a Microsoft Internet Explorer browser. The address bar shows the URL <http://infor-eam - Infor EAM - Microsoft Internet Explorer>. The application header includes the Infor EAM Business Edition logo and navigation links: START CENTER, MY ACCOUNT, HELP, ABOUT, and LOGOUT. Below the header, there are tabs for Work, Materials, Equipment, Purchasing, and Administration. The main content area is titled "Resident * ALL EMPLOYEES" and features a search bar with "ALL EMPLOYEES" entered. To the right, there are filters for Organization, Profession, and Department, all marked with an asterisk. Below the search bar, there are tabs for List View, Record View, Comments, Rates, Availability Exceptions, Addresses, Documents, and Qualifications. The Record View tab is active, showing a form for "Resident *". The form is divided into two main sections: "Employee Details" and "Resident's Other Details". The "Employee Details" section includes fields for Surname, Nationality, Profession, Iqama No, Passport No, Gender, Unit No, Unit Type, Unit Telephone, Unit Extension, Work Location, Work Phone No., Work Extension, and Mobile No. The "Resident's Other Details" section includes fields for Child1 Name, Child1 Date of Birth, Child1 Gender, Child1 Nationality, Child2 Date of Birth, Child2 Gender, Child2 Name, Child2 Nationality, Child2 Passport No, Child3 Date of Birth, Child3 Gender, Child3 Name, Child3 Nationality, Child4 Date of Birth, and Child4 Gender. The bottom of the browser window shows the Windows taskbar with the Start button and several open applications: Compound Management, Infor EAM - Microsoft Int..., and http://infor-eam - Inf... The system clock in the bottom right corner shows 9:58 AM.

Visitor

- Visitor Contact Info.
- Visitor Logs (Time in & Time Out)
- Additional fields can added
- Visitor Photo capture via web cam and attached as a document
- Digital Signature can be captured if the customer has handled that supports it.
- Customized print output(Vistor Badge, Vistor Gatepass, etc)
- Using Infor EAM Barcode Module, We can print the Vistor Badge with the barcode.
- Option of Importing Visting Card information available.(Either through PDF attachment or Excel import)

Visitor Management

INFOR EAM ASSET SUSTAINABILITY EDITION START CENTER MY ACCOUNT HELP ABOUT

Tenant: ASE02 Org: 01 Group: R5 User: R5 WORK MATERIALS EQUIPMENT PURCHASING OPERATIONS ADMIN

Visit Request: 10000 Visitor Number Organization: 01
Type: Customer service
Status: Assigned

List View Record View Comments Log Entries Book Hours Issue Parts Closing

Find Caller By that contains

Visit Request:

Organization:

VISITING DETAILS		LOCATION DETAILS	
Visitor Type: Official	Status: Signed in	Host Name: MICHAEL	
Visitor Name: Robert	Visitor Phone: 009711248690	Host Department:	
Visitor E-mail: Robert@gmail.com	Visitor Number: 2	Property: Kraheja Center	
Purpose: MEETING	To Meet: MICHAEL	Building: Aldana Building	
Department: IT	Created By:	Floor/Unit: 4th Floor	
	Created On:	Area: 403	
	Date/Time Reported:		

ITEMS CARRIED IN

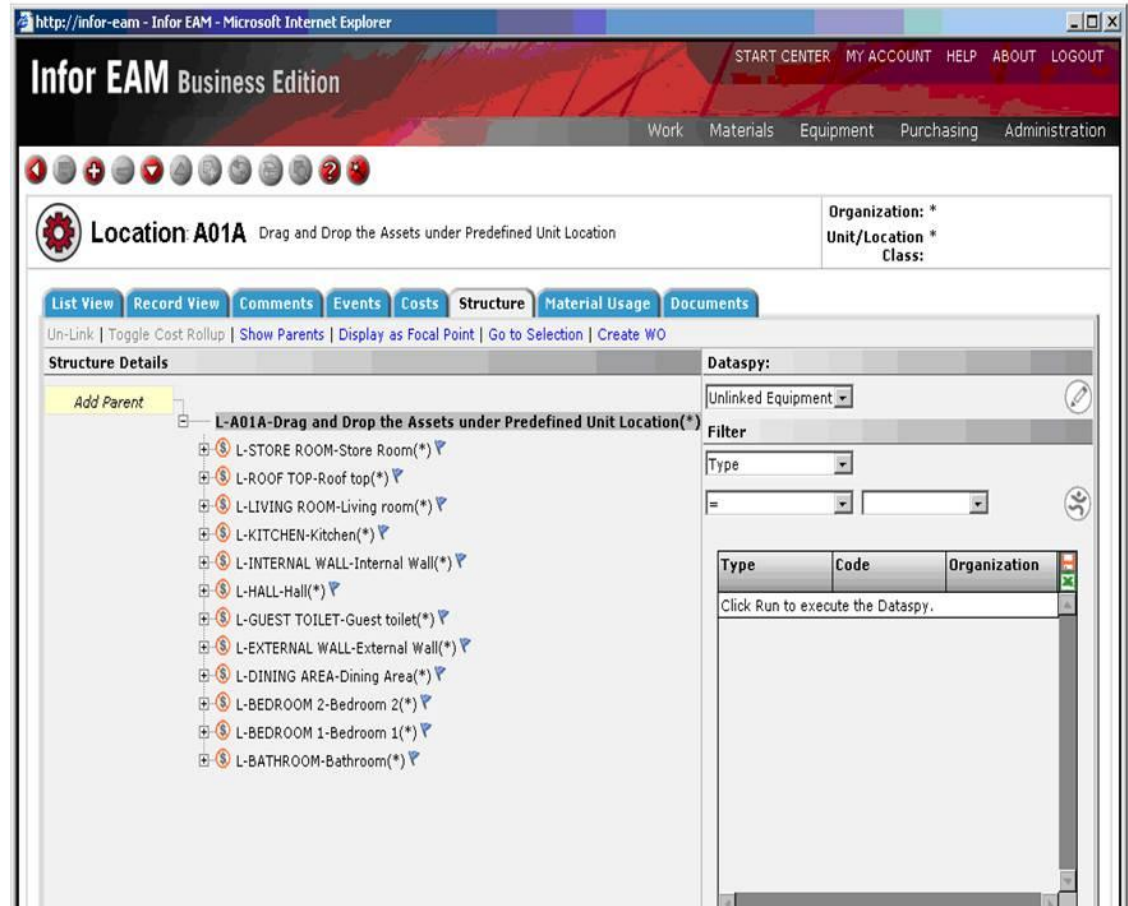
Item Code and Description:

Item Quantity:

Other:

Unit & Residential

- Unit Info.
- Unit predefine locations
- Residential predefine locations
- Drag and Drop asset Under Suitable Unit/Residential locations
- Hierarchy from Residential to asset level



Infor EAM Solution With Residential/Compound Management

- Ability to personalize from a standard list of pre-defined items
- Inbox items with drill downs
- “Best practices” KPI’s included
- Easily configured based on user



Asset Management

- Assets assigned to resident and hyper linking between Unit and resident screens
- Asset color, asset location, owner name, asset controller, barcode
- Asset hierarchy with attached documents and drawings
- Serialized inventory
- Unlimited user-defined fields
- Warranty claim tracking

The screenshot displays the Infor EAM Business Edition web application in a Microsoft Internet Explorer browser window. The URL is <http://infor-eam>. The application header includes navigation links: START CENTER, MY ACCOUNT, HELP, ABOUT, and LOGOUT. Below the header is a menu bar with options: Work, Materials, Equipment, Purchasing, and Administration. The main content area is titled 'Asset' and features a gear icon. On the right side of the main area, there are fields for 'Organization: *' and 'Status: Installed'. The central part of the screen contains a tabbed interface with the following tabs: List View, Record View, Comments, Events, Costs, PM Schedules, Structure, Meters, Warranties, Parts Associated, and Add Tab. The 'Record View' tab is active, showing a form for 'Equipment Details'. This form includes fields for Class, Category, Cost Code, Criticality, Safety, Out of Service, Commission Date, Equipment Value, Assigned To, Transfer Date, Withdrawal Date, Purchase Order-Line, and Sold/Scrap Date. Below the equipment details is a 'Tracking Details' section with fields for Manufacturer, Model, and Serial Number. The 'Part Association' section includes fields for Part and Bin. The 'Asset Other Information' section contains fields for Asset Color, Unit Color Scheme, Controller, Owner, Plate No., and Resident Name. On the right side of the form, there is a 'Hierarchy' section with fields for Parent Asset, Parent Dependent, Cost Roll-up, and Unit No. Below the hierarchy is a 'Custom Fields' section with fields for CAM/DNO, Invoice Date, Invoice No., Po Date, and Po No. The bottom of the browser window shows the Windows taskbar with the Start button and several open applications, including Infor EAM - Microsoft Internet Explorer, a file explorer showing 'D:\BE-CM-CD_Material', and a temporary screen capture application. The system clock shows 11:05 AM.

Work Orders

- Create work orders for single or multiple pieces of equipment
- Predefine work order types and SLA
- Predefine tasks for short description Copy and Paste
- Assign priority and problem codes
- Attach documents and pictures
- Capture complete internal and external costs

The screenshot shows the Infor EAM Business Edition interface in a Microsoft Internet Explorer browser. The page title is "Infor EAM Business Edition". The navigation bar includes links for "START CENTER", "MY ACCOUNT", "HELP", "ABOUT", and "LOGOUT". Below the navigation bar, there are tabs for "Work", "Materials", "Equipment", "Purchasing", and "Administration".

The main content area displays the "Work Order: 10051 test" form. The form is organized into several sections:

- Header Section:**
 - Organization: DIGICOM
 - Status: Rescheduled
 - Equipment: WTP-STP
- Form Fields:**
 - Work Order: 10051 (test)
 - Equipment: WTP-STP (Water Treatment Plant)
 - Type: Help Desk
 - Status: Rescheduled
 - Department: *
 - Safety: ☒
 - Print: ☒
 - Warranty: ☐
 - Organization: DIGICOM
 - Created By: MAINTSUP
 - Date Created: 08/04/2008
 - Reopened: ☒
 - Multiple Equipment: ☐
 - Printed: ☐
- Work Order Details:**
 - Unit No: A01A
 - Class: *
 - Problem Code: 12
 - Criticality:
 - PM Code:
 - Standard W0:
 - Priority: Required within 24-c
 - Work Rates: 30
 - Route:
- Activity:**
 - Activity:
 - Trade: ENGR
 - Task: 15
 - Material List:
 - Activity Start Date: 08/04/2008
 - Activity End Date: 08/04/2008
 - Estimated Hours: 11
 - People Required: 2
- Resident Report information:**
 - Resident:
 - Date Reported: 08/04/2008 10:40
 - Req. Start Date:
 - Req. End Date:
 - Assigned By:
 - Assigned To:
 - Sched. Start Date: 08/04/2008
 - Sched. End Date: 08/04/2008
- Custom Fields:**
 - Hold Reason: Approval
 - Work Agreement: 09/16/2008

Preventive Maintenance

- Predefine PPM tasks
- Attach activities, resources, and material lists
- Time-based and/or meter-based PM
- Ability to “nest” PM schedules
- PM routes
- Assign multiple equipment to a PM

The screenshot displays the 'PM Schedule MONTHLY RB' form within the Infor EAM Business Edition application. The form is organized into several sections:

- PM Schedule:** Includes a dropdown for 'Monthly Period'.
- PM Details:** Contains fields for 'Type' (set to 'Fixed'), 'Out of Service', and 'Scheduling'.
- Scheduling:** Features input fields for 'Perform Every' (set to '1 Month'), 'Meter Interval', 'Next Buff. (-/+)', 'No Next Buff. (-/+)', and 'Complete Status' (set to 'Completed').
- Work Order Details:** Includes fields for 'Work Order Type' (set to 'Preventive maintain'), 'Duration', 'Work Order Class' (set to 'PUMP'), 'Supervisor' (set to 'PROCURE'), and 'Priority' (set to 'Required within one').
- Work Order Custom Fields:** Includes fields for 'Hold Reason' and 'MFG'.

The form is displayed in a web browser window with the Infor EAM Business Edition header and navigation tabs at the top.

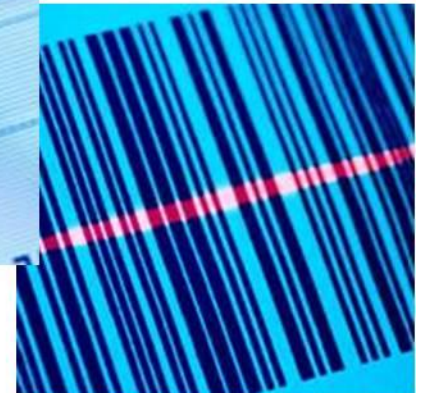
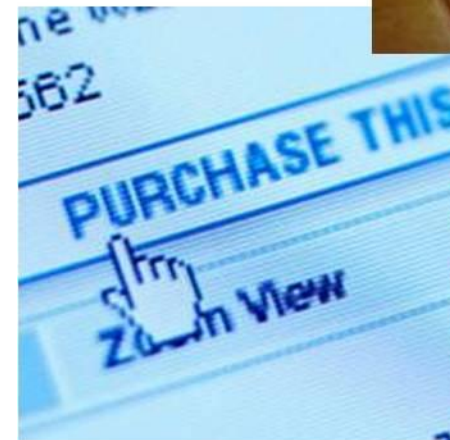
Materials Management

- Global parts catalog with associated Bill of Material
- Reorder levels and physical inventory counts
- Material Charge Code (SLA)
- Automated replenishment
- Serialized part tracking
- ABC Analysis



Purchasing

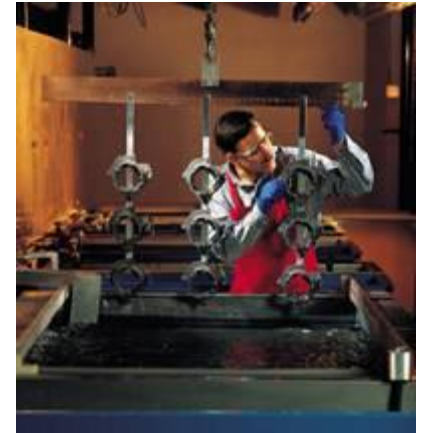
- Integrated with work order functions to do “on-the-fly” requisitioning
- Customizable purchasing approval flow
- Ability to order parts or services
- Blanket purchase orders
- Purchase order receiving and supplier returns



What Makes Infor EAM Solution Special?

Flexible

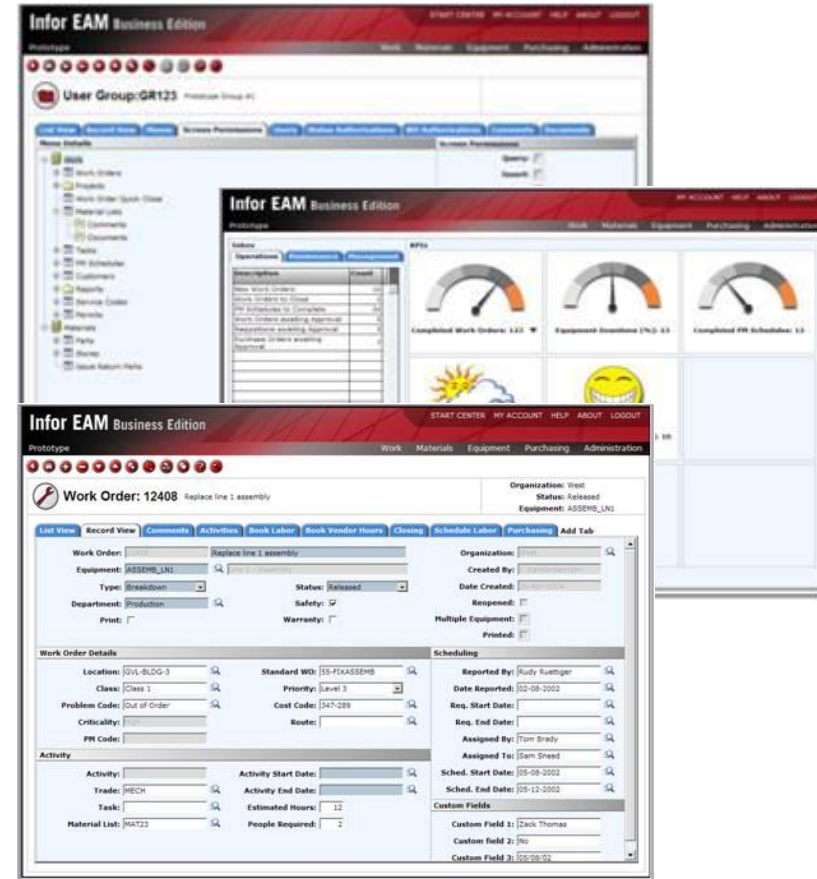
- Multi-organization
- Web-architected
- Unlimited custom fields
- Screen designer
- Document attachments
- Export to Excel
- Over 50 standard Cognos® reports
- 56000 Customer World Wide



What Makes Infor EAM Solution Special?

Easy to use

- Pre-set configurations
- Simplified installation
- Pre-defined KPI/Inbox
- Low database and server costs
- User defined hyperlinks for fast data entry
- Financial integration included



What Makes Infor EAM Solution Special?

Proven

- Based on the proven Infor EAM Enterprise Edition code set
- One of largest installed base of a solution in its class
- Listed in the Leaders Quadrant in the Gartner Magic Quadrant for Enterprise Asset Management, 2006
- Wide market acceptance
- Measurable ROI

“*Its functionality and technology remain as robust as ever.***”**

Gartner

Kristian Steenstrup



Product Strategy and Direction

Product Strategy: Enrich, Extend, Evolve

Enrich

- Provides out-of-the-box standard key performance metrics
- Imbedded best practices work flows
- New releases every year

Extend

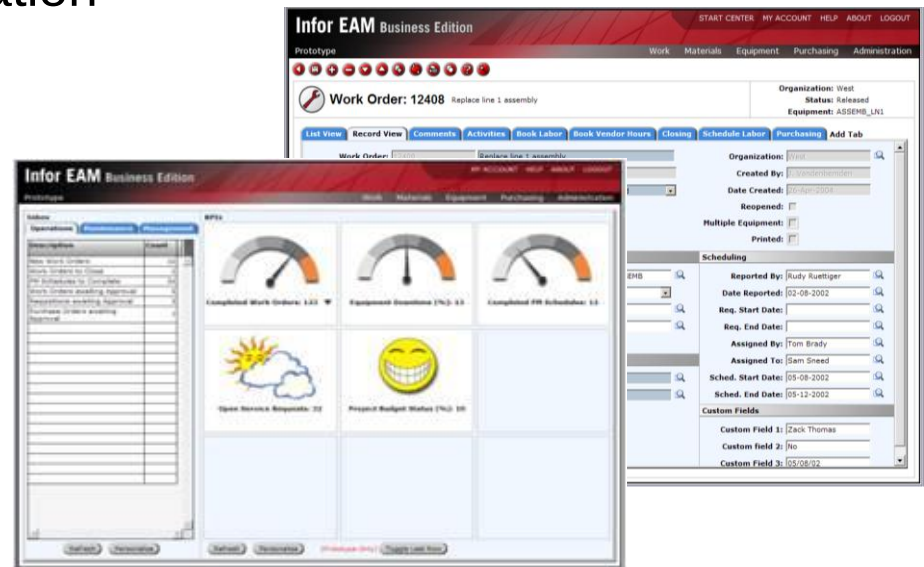
- Infor Bus Adoption for standard integration to other Infor applications

Evolve

- Infor Open SOA (Service-Oriented Architecture) – open standards for increased agility and lower total cost of ownership
- Simple browser interface
- Allows customers to upgrade to our Infor EAM Enterprise Edition with just a key code

Summary: Infor EAM Solution

- Every customer has assets
- Our solution is flexible, easy, and proven
- Infor EAM Solution offers easy implementation
- Cost structure is a key competitive advantage
 - Zero footprint, easy implementation
 - Ease of integration
- Easy to get started



Add-On

Hardware and Software Technical requirements (Oracle 10g / SQL Server 2005)

The Residential Management Solutions is working with
“One Machine Configuration” (server) !

One Machine Configuration

Server

Hardware

Processor	Intel Dual 2.4 GHz Xeon processor
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Memory	2 GB RAM or more; 4GB RAM recommended
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Hard Disk Space	Approximately 20GB of available hard-disk space for the recommended installation, data and log files
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CD-ROM drive	Required for installation
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Software

Database	SQL Server 2005 SP1 (Enterprise, Standard or Express) – 32-bit Infor EAM Business Edition installs SQL Server 2005 Express SP1 if no existing installation of SQL Server is detected.
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Other Applications	All required applications will be automatically installed by the Infor EAM Business Edition installation. These include the Application Server, Web Server, and the Reporting Server (Cognos ReportNet v1.1 MR3).
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Operating System	Windows Server 2003 SP 1
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Client

Hardware

Processor	Intel 1.6 GHz Pentium 4
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RAM	256 MB
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Screen	1024 × 768 minimum
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Software

Applications	Internet Explorer 6.0 SP2 Adobe Acrobat Reader 7.0
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Operating System	Internet Explorer 6.0-supported operating systems
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References

■ Sample Reference Sites

Datastream helps companies all over the Middle East use EAM to reduce downtime, and control inventory.

- Company Name
- SABIC (R&T)
- SABIC (Sub-Tank)
- SAAF of Al-Oathman Group
- National Guard Health Affairs
- GlaxoSmithKline Saudi Arabia
- Al-Marai Company Limited
- Colgate Saudi Arabia
- Saudi Bin Laden Group (PDR) (Jeddah & Madinah)
- PepsiCo (Riyadh, Jeddah, Dammam & Khamist)
- Saline Water Conversion Corp.
- Hafil Transport
- Deemah Candy Factory
- Electro Saudi Services Ltd

- Dallah Real Estate and tour
- United Construction and trading Co
- Sipco
- BL Group
- Abdulaziz & Mohamed Al-Jomaih
- Saudi Advantage Fabrics
- Ahmed Hamad Al Gosaibi & Bros.
- mprehensive tracking and management systems.

سابك
عندك

مجموعة العثمان
AL OTHMAN GROUP



gsk GlaxoSmithKline

المراعي
Almarai

Colgate

مجموعة بن لادن السعودية
SAUDI BINLADIN GROUP

حافل للنقل
Hafil Transport

PEPSI

الوسيلة المائية
لحلية المياه المالحة
Saline Water Conversion Corp.



References

